

Infrastructure Upgrade

Infrastructure upgrade boosts Maincom's business performance.

THE CHALLENGE

A server at capacity, dragging business performance down

With increasing clientele, Maincom staff recognised that they couldn't store any more data on the server, which in turn started having an adverse impact on business performance. For smooth and hassle-free operations, Maincom's management decided to install a new server with additional storage capacity and migrate all their data to it. The company also wanted the server installation and data migration completed with minimal work disruption.

THE SOLUTION

New server installed and data migrated in a couple of hours

Maincom approached Empower IT Solutions for server installation and data migration services. As their existing server was approaching capacity quickly, the project called for immediate action. We immediately set to work installing, configuring and activating a new server — completed within just a couple of hours — followed by migrating the data across in the quickest possible manner, ensuring minimum downtime was experienced.

THE RESULTS

A seamless transition, with room to grow

Within just a couple of hours, Maincom staff were seamlessly transitioned to a new environment. Beyond the upgraded server with additional storage capacity to meet their increased needs, employees were able to use their workstations without experiencing any issues while the data migration was carried out. With the new server, Maincom can now store all client details without worrying about space or performance issues.

THE CLIENT

Maincom

A preferred building insurance services provider across Australia and New Zealand.

Industry: Building insurance services

Locations serviced: Australia and New Zealand

BUSINESS BENEFITS

- ▶ New server installed with increased storage capacity
- ▶ Company data successfully migrated from the existing server
- ▶ Minimal disruption to staff during the migration
- ▶ Space and performance headroom for continued growth

"The combination of having our data and systems monitored, backed up and having the team at Empower IT on call for support, has proven to us that IT is not the hassle we thought it to be if you have a competent team of experts. I would highly recommend their services."

JAMES H.
CHIEF EXECUTIVE OFFICER,
MAINCOM

Running out of room on your server? Let's plan the upgrade.

Call 1300 797 838 and ask to speak to one of our Microsoft certified professionals.

Empower IT Solutions Pty Ltd
Level 8, 128 Marsden Street, Parramatta NSW 2150
1300 797 838 | empowerit.com.au